



JOSEPH V. CALDERONE
D.M.D., F.A.G.D.

GENERAL, ADVANCED COSMETIC & RESTORATIVE DENTISTRY

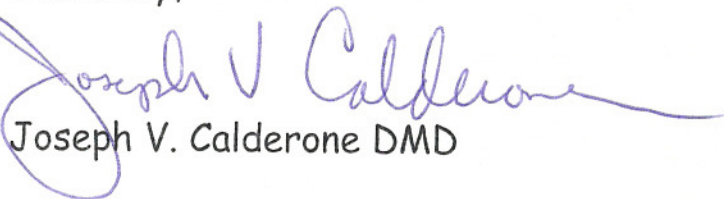
August 10, 2010

To Whom it May Concern:

Johanna Picone has worked for me for over fourteen years, as my financial coordinator. Over that time, she has been responsible for financial arrangements, treatment plan coordination and follow-up, collections, insurance verification and filing, as well as hygiene recall. She, also, worked in unison and in support of our appointment coordinator. Johanna has worked her entire adult life in the dental field and is quite capable.

Our restorative and rehabilitative practice is high paced and demanding. Johanna is the first to arrive and the last to leave. She is a team player who has provided leadership when needed. She is extremely detail and task-oriented with excellent communication skills and a first-rate intellectual capacity. Johanna is a conscientious, highly-professional dental administrator, worthy of consideration for a practice dedicated to excellence. She has enthusiasm and a passion for her career. She is a quick learner and actively engages patients and staff alike. We were dismayed to see Johanna go, but understand that she needed to see better personal growth opportunities. If you would like to speak to me about Johanna's skills, talents and work habits, please feel free to call (386) 668-8600

Sincerely,


Joseph V. Calderone DMD

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Dedicated to Excellence